

R-Tech Systems
Basic Rate Sheet (January 2010)*

Minimum Tower/Desktop Charge	\$20		
Minimum Laptop Charge (Software)	\$20		
Minimum Laptop Charge (Hardware)	\$40		
System Tuneup	\$50		
<i>(Virus, Adware, Spyware, Malware Removal, Eliminate Junk Files, Run Updates, Defragment)</i>			
System Tuneup + Windows Repair	\$80		
System Tuneup + Windows Re-Install	\$110		
Windows Install	\$70		
<i>(Backup data, Format Hard Drive, install Windows, install drivers & updates)</i>			
Data Backup to Ext. HD or DVD	\$30+	<i>(Depends on how much data)</i>	
In-House Priority/Rush Service Surcharge	\$30		
<i>(24hr - 48hr service depending on type of work being done)</i>			
Onsite Service Rates (1hr. minimum charge):			
Pullman & Surrounding Area	\$60/hr.		
Moscow, Viola	\$60/hr. + \$25 for travel		
Palouse, Potlatch, Colfax, Colton, etc.	\$60/hr. + \$40 for travel		
Troy, Deary, Steptoe, Garfield, Lewiston etc.	\$60/hr. + \$70 for travel		
Electronic Software Licenses:	1yr.	2yr.	
• Vipre Antivirus + Antispyware 1 PC	\$28	\$48	
• Vipre Antivirus + Antispyware Home License	\$49	\$85	
• Malwarebytes Anti-Malware	\$26	--	
• Sunbelt Counterspy 1PC	\$18	\$32	
• Sunbelt Counterspy Home License	\$39	--	
• Sunbelt Personal Firewall 1PC	\$18	\$32	
• Sunbelt Personal Firewall Home License	\$39	--	
• Eset Smart Security or NOD32 Antivirus	Ask about pricing		
• iHateSpam 1PC	\$28	\$48	
• iHateSpam Home License	\$49	--	
• Carbonite Online Backup	\$54	\$99	
• Always Sync Pro	--	\$25	--

Hardware Repairs on Tower & Desktop PCs:

- Power Supply – When the computer won't turn on, \$55-\$95 for parts & labor
- Video Card – When you can't see any video on the screen or the display has lines through it, depending on video card features \$60 and up for parts & labor
- Memory – When Windows keeps having errors, or the computer won't boot and makes beeping sounds, \$30 - \$120 for parts, \$20+ labor
- Motherboard – The computer won't boot or makes beeping sounds, Typically ranges from \$65 to \$150 for parts, \$40+ for labor, may also require Windows repair or reinstallation
- CD/DVD Drive – Having trouble reading or writing discs, \$30-\$45 for parts, \$20 labor
- Sound Card – Can't hear sound from speakers, \$18+ for parts, \$20 for labor
- Fan – Computer is overheating, keeps shutting off, or reports fan failure, typically \$12-\$50 for parts, \$20+ labor.

Hardware Repairs on Laptops:

- Power Adapter – When the battery is not being charged or the computer turns on but immediately turns off again, \$55 for parts
- Power Jack Repair – When the battery is not charging, and you have to wiggle the power connector around in order to get it to power light to illuminate, \$100-\$120 + parts
- Motherboard Replacement – When the computer won't boot, ballpark price of \$350-\$500 for parts & labor
- LCD Screen Replacement – When the display does not illuminate or is cracked, \$180-\$250 for parts & labor
- Keyboard Replacement – If you have spilled something on it, or the keys are not working properly, \$45-\$90 for parts & labor
- Hard Drive – When your computer gets stuck on the Windows logo, or your computer says it can't find a boot device, \$60+ for parts, \$40-\$80 for labor
- Optical Drive – When you are having trouble reading or writing CDs or DVDs, \$55 - \$85 for parts, \$20 for labor
- Memory – When you are experiencing an unusual number of errors in Windows, or your computer is making beeping sounds, \$40 - \$120 for parts

**Note that all prices represent the usual charges. Problems involving additional labor, accommodating special requests, or requiring special order parts may incur additional charges.*